

CONTROL 2802 FIRMWARE UPDATE PROCEDURE

First download the latest version of the Control 2802 driver and install as per the included instructions.

http://www.focusrite.com/downloads/control_2802/

The latest firmware version can be found within the downloaded .ZIP (Windows) or .DMG (Mac) file – in the firmware folder.

If you are using a DHCP sever to assign the IP Address to the console

1. To perform the firmware update you should disconnect from any other networks and directly connect the Control 2802 to your computer.
2. Set up the host IP address to 192.168.0.1 and subnet mask to 255.255.255.0.
3. Now follow steps 1-10 of 'If using the default console IP address (192.168.0.100)'.
4. You must now reset your computer settings to use DHCP server as described in the Control 2802 manual.
5. Finally Close the firmware update window and reconnect to your Control 2802

If using the default console IP address (192.168.0.100)

1. Load the Control 2802 driver, if not loaded already.
2. Power down the console
3. Hold down the 'Setup' button
4. Power up the console while holding down the 'Setup' button
5. When the red light of the setup button begins to flash, release the setup button
 - If this does not happen within 10 seconds unplug and replug the Ethernet connector on the back of the console
6. In Control 2802 go to the utilities menu and select 'Firmware update'
7. You will be prompted for the firmware file to load. This is the file downloaded earlier with the filename in the format: 'Control 2802-vXX-XX-XX.hex'
8. You will now see the firmware update window appear. Ensure that the model name and version number match up with what you are expecting.
9. Press the update button
 - The update will now start, do not power down the console or computer while the update is in progress, and do not exit the Control 2802 application.
10. A dialogue box will pop up on screen when the process is complete. Power down the console then power up again.
11. Finally close the firmware update window and reconnect to your Control 2802.

If using a non default manually assigned IP address (not 192.168.0.100).

Follow 'If using the default console IP address (192.168.0.100)' up to and including step 8.

Then follow these steps:

1. Tick the Non-Default IP address option
2. Enter the IP Address of your console
3. Press the update button
 - The update will now start, do not power down the console or computer while the update is in progress, and do not exit the Control 2802 application.
4. A dialogue box will pop up on screen when the process is complete. Power down the console then power up again.
5. Close the firmware update window and reconnect to your Control 2802.