

User Guide

Version 1.0

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-	2	REDNET	NETWORK	SAMPLE RATE 44.1kHz	■ ×2	CLOCK SOURCE	INPUT COAXIAL	CLOCK SOURCE REDNET	STATUS SRC	Б. 4			4	
		0	LOCKED	 48kHz 	■ ×4	MADI INPUT	OPTICAL	MADI INPUT	0/P VARISPEED	Focusrite	(0			
7	2	POWER	REDNET	PULL UP/DOWN		WORD CLOCK	MADI	WORD CLOCK				C	$ \exists$	
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		NETWORK	SAMPLE RATE	CLOCK SOURCE	MADI INPUT	MADI CLOCK	SIGNAL				
ſ	D64R	PRIMARY	44.1 kHz	INTERNAL	COAXIAL	SRC BEDNET	IN IN	Eit -			1
	MADI BRIDGE	SECONDARY	48 kHz	MADI INPUT	OPTICAL	MADE INPUT WORD CLOCK	CUT	Focusrite	(ON		
	PSU A		₩ ×4	WORD CLOCK	AUTO		VARISPEED		<u> </u>		
\square	PSU B	LOCKED	PULL UP/DOWN)				$\overline{\Box}$
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About this User Guide

This User Guide applies to both the RedNet 6 and RedNet D64R MADI Bridge interfaces. It provides information about installing each unit and how either can be connected into your system.

All references relating to the RedNet 6 are also applicable to the RedNet D64R. In any instances where names or values differ, the screening or value for the D64R unit will be appended in square brackets, e.g., "Power [PSU A]".

D64R:

Any information relevant to only one device will be separated like this.

A RedNet System User Guide is also available from the RedNet product pages of the Focusrite website. The Guide provides a detailed explanation of the RedNet system concept, that will help you achieve a thorough understanding of its capabilities. We recommend all users, including those already experienced in digital audio networking, take the time to read through the System User Guide so that they are fully aware of all the possibilities that RedNet and its software have to offer.

If this user guide doesn't include the information you need, you can find a collection of common technical support queries at:

focusritepro.zendesk.com

Box Contents

- RedNet 6 [D64R] unit
- 1 [2] x IEC AC mains cables
- 2 x IEC mains cable retaining clips (See IEC Power Cord Retaining Clip [8])
- 2m Cat 6 Ethernet cable [D64R only]
- Safety information cut sheet [RedNet 6 only]
- RedNet Getting Started Guide
- Product registration card, provides links to:
 - RedNet Control
 - RedNet PCIe drivers (included with RedNet Control download)
 - Audinate Dante Controller (installed with RedNet Control)
 - Dante Virtual Soundcard (DVS) Token and download instructions

Introduction

Thank you for purchasing the Focusrite RedNet 6/D64R.

RedNet 6



RedNet D64R



RedNet 6/D64R MADI Bridge is a 1U 19in rack-mount unit that provides an interface between any MADI (AES10) device and the RedNet Ethernet audio system.

Support for up to 64 channels of digital audio I/O at standard sample rates (44.1/48kHz) from a MADI system – 32 channels at 96kHz and 16 at 192kHz.

D64R:

Dual Ethernet connectors (primary and secondary) on the rear-panel allow maximum network reliability with seamless switchover to a standby network in the unlikely event of a network failure. These ports may also be used to daisy-chain additional units when operating in Switched mode.

Redundant power supplies (PSU A and B) with separate input sockets on the rear panel allow one supply to be connected to an uninterruptible source. Each PSU's status can be monitored remotely over the network or from the front panel.

The MADI connection can use both BNC coax and standard duplex fibre interfaces.

A Sample Rate Converter (SRC) on each input and output allows instant operation with any MADI source, irrespective of the sample rate or clocking of the Dante audio network.

Word Clock I/O on BNC connectors allows synchronisation of the Dante network or the MADI stream to house clock, plus syncing external equipment to the Dante network.

The front panel contains a set of LEDs to confirm network status, sample rate, clock sources and MADI interface settings.

Installation Guide

RedNet 6/D64R Connections and Features

Front Panels



1. AC Power Switch

2. Power Indicator(s)

- **Power** [**PSU A**] Illuminates when an AC input is applied and all DC outputs are present.
- *D64R*: **PSU B** Illuminates when an AC input is applied and all DC outputs are present. When both supplies are functioning and have AC inputs, PSU A will be the default supply.

3. RedNet Network Status Indicators:

- **CONNECTED** [**PRIMARY**] Illuminates when the device is connected to an active Ethernet network. [Also illuminates to indicate network activity when operating in Switched mode.]
- *D64R:* **SECONDARY** Illuminates when the device is connected to an active Ethernet network. Not used when operating in Switched mode.
- LOCKED Illuminates when a valid sync signal is received from the network, or when the RedNet 6/D64R unit is Network Leader. Flashes if external clock is selected but not connected.

4. RedNet Sample Rate Indicators

Five orange indicators: **44.1 kHz, 48 kHz, x2** (multiple of 44.1 or 48), **x4** (multiple of 44.1 or 48) and sample rate **PULL UP/DOWN**. These Indicators illuminate individually or in combination to indicate the sample rate being used. For example, for a 96kHz Pull Up/Down setting, the 48kHz, x2 and Pull Up/Down indicators will illuminate.

5. **RedNet Clock Source Indicators**

When RedNet 6/D64R is the clock leader of the Dante network, one of the following indicators will illuminate:

- **INTERNAL** Orange LED, indicates that unit is locked to its internal clock.
- MADI INPUT Orange LED, indicates that unit is locking to MADI input.
- WORD CLOCK Orange LED, illuminates to indicate an external Word Clock sync is in use.

6. MADI Input Indicators

If a selected input signal is either invalid or not present, the input source LED will flash.

- **COAXIAL** Orange LED, indicates that Coax is the selected input, or that AUTO is selected and the BNC input is valid.
- **OPTICAL** Orange LED, indicates that Optical is the selected input, or that AUTO is selected, and the Optical input is valid.
- *D64R*: **AUTO** Indicates that input selection is automatically set (Optical, preferred). This LED will flash if Auto is selected, but neither input (COAX or Optical) is valid.

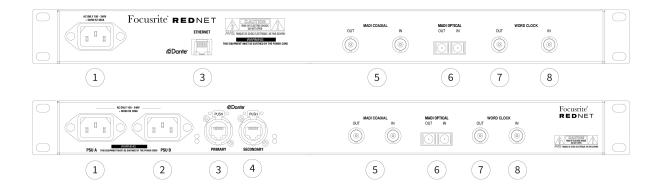
7. Clock Source [MADI Clock]

- D64R:**SRC** Orange LED, indicates that SRC is currently active.
- **REDNET** Orange LED, indicates that MADI signal is using the network clock.
- MADI INPUT Orange LED, indicates that MADI output clock is locked to the input rate.
- **WORD CLOCK** Orange LED, indicates that MADI input/output is locked to the incoming word clock signal on rear panel BNC.

8. MADI Status [Signal]

- *RedNet* 6:**SRC** Orange LED, indicates that SRC is currently active.
- *D64R*:**INPUT** Green LED, indicates a signal present at the selected MADI input. The LED will light if any of the channels in the input stream has a value of -42dB(fs) or higher.
- *D64R*:**OUTPUT** Green LED, indicates a signal present at the selected MADI output. Illuminates as for Input signal.
- **O/P VARISPEED [VARISPEED]** Orange LED, indicates that the unit is running in 56-channel MADI mode. This LED will flash when either:
 - the signal is out of MADI tolerance (beyond 1% of nominal) and the unit is NOT in 56-channel mode, or...
 - if 'MADI follow Rx' is set and an invalid input is detected.

Rear Panels



1. IEC Mains Inlet [PSU A]

Standard IEC receptacle for connection of AC mains. RedNet 6/D64Rs feature 'Universal'PSUs, enabling them to operate on any supply voltage of between 100 V and 240 V.



Note

Initial use requires fitment of the plug retaining clip – see IEC Power Cord Retaining Clip [8].

- 2. *D64R:* **IEC Mains Inlet B** Input connector for backup mains power source. Power supply B remains on standby but will seamlessly take over if PSU A develops a fault or loses its mains input supply. *If an uninterruptible supply (UPS) is available, it is recommended that this is applied to input B.*
- 3. **Network Port [Primary]** RJ45 [etherCON] connection for the Dante network. Use standard Cat 5e or Cat 6 network cables to connect to a local Ethernet switch to connect the RedNet 6/D64R to the RedNet network. Adjacent to each network socket are LEDs which illuminate to indicate a valid network connection plus network activity.

See Connector Pinouts [16] for more information.

4. *D64R:* **Secondary Network Port** Secondary Dante network connection where two independent Ethernet links are being used (Redundant mode) or an additional port on an integral network switch on the primary network (Switched mode).

5. MADI I/O – BNC Coax

Input and output BNC connectors for 75 Ω coaxial cable.

6. MADI I/O - Optical

Duplex SC optical connector. Fibre standard is 62.5/125 Multimode.

- 7. **Word Clock Out** Provides an output of the chosen system clock reference (can be switched between base rate or network rate).
- 8. Word Clock In

Allows synchronisation of the Dante network to house word clock.

Power Connection

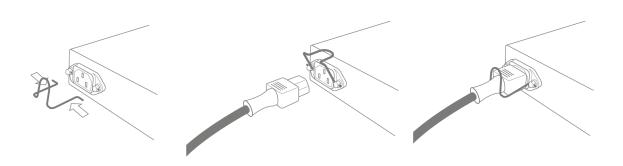
This information is only applicable to the RedNet D64R.

IEC Power Cord Retaining Clip

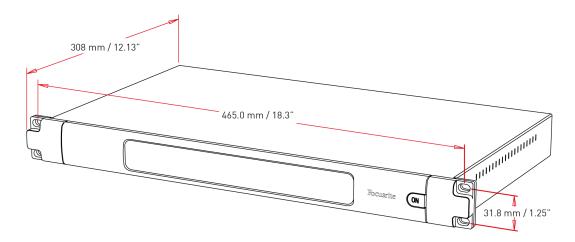
RedNet D64R is supplied with IEC power cord retaining clips. These prevent accidental disconnection of a power cord during use. When the unit is first installed, the retaining clips need to be attached to power input sockets on the rear panel.

Insert each clip by squeezing together the legs as shown in the first image below, aligning the pins with the through-holes on the IEC fixing posts one at a time, and then releasing.

Ensure that the orientation of each clip is as shown in the other images below, or the effectiveness will be compromised.



Physical Characteristics



RedNet 6/D64R dimensions are illustrated in the diagram above.

RedNet 6/D64R requires 1U of vertical rack space and at least 350 mm of rack depth, to allow for cables. RedNet 6/D64R weighs 3.74 (4.32) kg and for installations in a fixed environment (e.g., a studio), the front-panel mounting screws will provide adequate support. If the units are to be used in a mobile situation (e.g., flight-cased for touring, etc.), consideration should be given to using side support rails within the rack.

RedNet 6/D64R generates little significant heat and is cooled by natural convection. The ambient operating temperature of the device is 50 degrees Celsius.

Ventilation is via slots in the enclosure at both sides. Do not mount RedNet 6/D64R immediately above any other equipment which generates significant heat, for example, a power amplifier. Also, ensure that when mounted in a rack, the side vents are not obstructed.

Power Requirements

RedNet 6/D64R is mains-powered. It incorporates 'Universal' power supplies, which can operate on any AC mains voltage from 100 V to 240 V. The AC connections are made via a standard 3-pin IEC connectors on the rear panel.

D64R:

When PSU A and PSU B are both connected, PSU A becomes the default supply and therefore draws more current than B. If a backup mains supply is provided from an uninterruptible source, it is recommended that this is connected to input B.

One or two mating IEC cables are supplied with the unit – these should be terminated with mains plugs of the correct type for your country.

The AC power consumption of the RedNet 6/D64R is 30VA.

Please note that there are no fuses in RedNet 6/D64R, or other user-replaceable components of any type. Please refer all servicing issues to the Customer Support Team (see "Customer Support and Unit Servicing" on page 19).

RedNet 6/D64R Operation

First Use and Firmware Updates

Your RedNet 6/D64R may require a firmware update when it is first installed and switched on. Firmware updates are initiated and handled automatically by the RedNet Control application.



Important

You must not interrupt the firmware update procedure – either by switching off power to the RedNet 6/D64R unit or the computer on which RedNet Control is running, or by disconnecting either from the network.

From time to time, Focusrite will release RedNet firmware updates within new versions of RedNet Control. We recommend keeping all RedNet units up to date.

RedNet 6/D64R - Digital Clocking

Your RedNet 6/D64R can operate across two separate clock domains:

- The RedNet network clock
- The MADI audio clock

It is not necessary for these two domains to be synchronous, so independent clock sources can be used. This is made possible by the use of sample rate converters in the product's audio input/output.

There are three possible RedNet clock sources available under 'RedNet Clock Source' in RedNet Control:

- Internal: Select to clock to the network via Cat 5e/6 cable (RedNet 6/D64R can also act as network leader clock).
- Word Clock Input: Select to clock to an external word clock via BNC.
- MADI Input: Select to clock to the MADI device via Optical or Coaxial MADI.

When sample rate conversion is enabled, the clock source of the MADI output and the RedNet 6/D64R can be selected independently in the RedNet Control application under "Sample Rate Converters".

When sample rate conversion is disabled, the MADI output will be synchronous with the RedNet network. In this case, the selection of clock source for the unit is made under 'RedNet Clock Source'. If MADI and the Network are to run synchronously, the following rules must be followed:

- With Internal as the clock source, it's important any device sending a MADI signal to RedNet 6/D64R is also receiving a word clock signal from the RedNet 6/D64R or another RedNet unit.
- With Word Clock In as the clock source, any device which is sending a MADI signal to RedNet 6/D64R must also receive a valid clock signal from the same source as RedNet 6/D64R.

The RedNet 6/D64R Word Clock Output may be switched via the RedNet Control application to output one of four clock signals under "Word Clock Output":

- Network Clock: Select to output the same sample rate as the network.
- Network Clock (Base Rate): Select to output the base rate of the network (44.1kHz/48kHz).
- Word Clock Input: Select to output the same clock as the Word Clock Input. (Note: Switchable 75 ohm termination can be selected via RedNet Control.)
- MADI Input: Select to output the same clock as the MADI Input clock.

MADI Modes

RedNet 6/D64R supports both varispeed and non-varispeed MADI modes. Non-varispeed mode enables up to 64 channels I/O at 48 kHz. Varispeed mode enables up to 56 channels I/O at 48kHz. The MADI input of RedNet 6/D64R will automatically detect the channel count of incoming signals, meaning the user does not need to adjust any settings. When 'Follow Rx' (as described below) is set, the MADI output of RedNet 6/D64R will automatically be set to match the incoming MADI signal.

The RedNet 6/D64R MADI input select is auto-sensing by default, although manual override is provided in the RedNet Control application. When Auto mode is selected and both coaxial and optical inputs are present, RedNet 6/D64R will automatically prefer the optical input. If the optical cable is removed from the RedNet 6/D64R input, the unit will automatically switch to the coaxial input. If Auto Input is selected while no valid coaxial or optical input is present, both the optical and coaxial input indicators will flash.

The RedNet 6/D64R MADI output has three varispeed states selectable from the RedNet 6/D64R spanner menu in the RedNet Control application under "MADI Output Varispeed":

- Follow Rx: Select to match the channel count of the incoming MADI signal.
- Fixed (64/32/16): Select to specify 64, 32 or 16 channels depending on the sample rate.
- Varispeed (56/28/14): Select to specify 56, 28 or 14 channels depending on the sample rate.

In addition to the varispeed states, the RedNet 6/D64R MADI output is capable of a range of sample rates. These can be selected in the RedNet Control application under "Sample Rate Convertors > MADI Rate":

- Follow Rx (Rate & Varispeed): Select when a MADI input is present, the MADI output of RedNet 6/D64R will automatically match the MADI input for Sample Rate (Rate) and channel count (Varispeed).
- Single (64/56): Select to output 44.1 or 48kHz
- Dual (32/28): Select to output 88.2 or 96kHz
- Quad (16/14): Select to output 176.4 or 192kHz

Pull Up and Pull Down Operation

RedNet 6/D64R is able to operate at a specified pull-up or pull-down percentage as selected in the Dante Controller application.

When operating in 64-channel (i.e. non-varispeed) mode, MADI is not capable of operating at greater than approximately ±1% of the nominal sample rate. This may become a problem when the network clock domain is pulled up beyond 1% of nominal. In this condition, the Output Varispeed indicator on the front panel will flash to indicate that the output is out of MADI tolerance. Therefore, to continue generating a valid RedNet 6/D64R MADI output, it would be necessary to operate the MADI output in56-channel (varispeed) mode, use sample rate conversion or reduce the network rate to within 1% of nominal sample rate.

Sample Rate Converters

Sample Rate Conversion will need to be switched in for any sources that are not using the current system clock as a reference signal. This can be enabled in the RedNet Control application under the 'Sample Rate Converter' menu.

This can be particularly useful in post-production environments where the network audio is pulled up or down, but it is necessary to have the MADI stream run at a base sample rate to interface – for example – with a mixing console.



Note

Engaging the sample rate converters will increase the overall latency of the device.

Other RedNet System Components

The RedNet hardware range includes various types of I/O interface and the PCIe/ PCIeR digital audio interface cards which are installed in the system's host computer or in a chassis.

All the I/O units can be considered as "Break-Out" (and/or "Break-In") boxes to/from the network, and all are built-in mains-powered, 19" rackmount housings unless otherwise stated.

There are also three software items, RedNet Control, Dante Controller and Dante Virtual Soundcard.

Using RedNet Control

RedNet Control will reflect the status of the RedNet units present in the system, presenting an image representing each hardware unit.

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	Inputs																Out	outs
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Ţ	49 🔵 🔵 🔵 🔵	— — — 56	49	 56

The screenshots above show a RedNet 6 and RedNet D64R, with signal present on every channel and a locked network connection with SRC's turned off.



D64R: PSUs A and B – Each illuminates if PSU has power input and all DC outputs are present.

D64R: Network[s] – Each illuminates if a valid connection is present.

Locked – Unit is successfully locked to the network (changes to the red cross if not locked).

Network Leader – Illuminated, indicating that unit is the network leader.

External Clock –

- Green: Illuminates when external clock is selected and locked.
- Amber: Illuminates when external clock is selected but not locked.
- Red: Illuminates when external clock is selected but not connected.

Signal Metering

Each input and output channel has a virtual signal indicator. Five different states are represented:

- Black: No signal present
- Dim green: > -126 dBFS
- Green: -42 dBFS
- Amber: -6 dBFS
- Red: 0 dBFS
- SRC: Indicates sample rate converters are active.

ID (Identification)

Clicking the ID icon identifies the device being controlled by flashing its front panel LEDs.

Tools Menu

Clicking on the Tools icon S gives you access to the following system settings:

MADI Input Select

Only one can be selected at any time:

- Auto
- Coaxial
- Optical

MADI Output Varispeed

Only one can be selected at any time:

- Follow Rx (Rate and Varispeed)
- Fixed (64/32/16)
- Varispeed (56/28/14)

Preferred Leader

On/Off state.

RedNet Clock Source

Only one can be selected at any time:

- Internal (RedNet 6/D64R is network leader but running from internal clock)
- Word Clock Input
- MADI Input

Word Clock Input Termination

Tick option On/Off. (Terminates word clock input BNC with 75 Ω .)

Word Clock Output

Only one can be selected at any time:

- Network
- Network (Base Rate)
- Word Clock Input
- MADI Input

Sample Rate Converters

- Enable Tick option On/Off
- MADI Output Rate Only one can be selected at any time.
 - Follow Rx (Rate and Varispeed)
 - Single Rate (64/56)
 - Double Rate (32/28)
 - Quad Rate (16/14)
- • SRC Clock Source Only one can be selected at any time.
 - RedNet
 - Word Clock Input
 - MADI Input

Appendix

Connector Pinouts

Ethernet Connector



	Pin	Cat 5/6 Core
1		White + Orange
2		Orange
3		White + Green
4		Blue
5		White + Blue
6		Green
7		White +Brown
8		Brown

Performance and Specifications

	Sample Date Convertors					
Sample Date Leafe Dara	Sample Rate Converters					
Sample Rate Lock Range	41 to 216 kHz (MADI)					
Gain Error	-0.01 dB					
Dynamic Range	> 139 dB (-60 dBFS method)					
THD + N	<-130 dB (0.00003%); 0 dBFS input					
Latency	43 to 196 samples (Network and MADI sample rate dependent)					
MADI Clock Sources	RedNet, MADI Input and Word Clock					
	Digital Performance					
Supported Sample Rates	44.1 / 48 / 88.2 / 96 / 176.4 / 192 kHz (-4% / -0.1% / +0.1% / +4.167%) at 24 bit					
Clock Sources	Internal, MADI or from Dante Network Leader					
Ext. Word Clock Range	Nominal sample rate ±7.5%					
	Rear Panel Connectivity					
MADI Coaxial						
Electrical Standard	As per AES10:2008					
Recommended Cable	75Ω characteristic impedance					
Connector	BNC 75Ω					
MADI Optical						
Optical Standard	As per AES10:2008 (ISO/IEC 9314-3, FDDI, ANSI X3.166)					
Recommended Cable	(OM1) Multi-mode, Graded-index, 62.5μm core, 125μm cladding					
	(OM2) Multi-mode, Graded-index, 50µm core, 125µm cladding					
	OM1 adheres to AES10:2008					
	RedNet 6/D64R supports OM2 if 3rd Party Device also supports OM2.					
Connector	Duplex SC					
Word Clock						
Input	1 x BNC 75Ω port (switchable termination)					
Output	1 x BNC 75Ω port					
PSU and Network						
PSU	1 [2] x IEC Inputs with retaining clips					
Network	1 x RJ45 [2 x etherCON NE8FBH-S, also compatible with standard RJ45 connectors					
	(Accomodates rugged etherCON NE8MC*. Does not intermate with Cat 6 cable connector NE8MC6-MO and NKE65* cable)]					

Front Panel Indicators								
Power [PSU A]	Green LED. Illuminates when an AC input is applied and all DC outputs are present							
PSU B	Green LED. Illuminates when an AC input is applied and all DC outputs are present							
[D64R only]								
Network Connected [Primary]	Green LED. Indicates that a network connection is present [on Primary port when in Redundant mode. When in Switched mode, a valid network connection at either Primary or Secondary network port will cause this LED to illuminate]							
Network Secondary	Green LED. Indicates that a network connection is present on secondary port when in redundant mode							
[D64R only]	Not used in switched mode							
Network Locked	Green LED. When unit is network follower, shows valid network lock. When unit is network leader, show lock to indicated clock source. Flashing indicates external clock is selected but not connected							
Sample Rate	Orange LED for each: 44.1 kHz, 48 kHz, x2, x4							
Pull Up/Down	Indicates unit is set to operate on a Dante pull up/down domain							
RedNet Clock Source	Orange LED for each: Internal, MADI Input and Word Clock							
MADI Input	Orange LED for each: Coaxial, Optical [and Auto]							
MADI Clock Source	Orange LED for each: [SRC], RedNet, MADI Input and Word Clock							
MADI Status	Orange LED for each: SRC & amp; O/P Varispeed							
[RedNet 6]								
Signal	2 Green LEDs: 1 input/1 output. Illuminate at -126 dBFS. Orange LED: Varispeed							
[D64R only]								

Network Modes [D64R Only]

Redundant Switched Allows unit to connect to two independent networks Connects both ports to integrated network switch allowing daisy-chaining of device

Channel Count								
MADI Clock	RedNet Clock:							
	Single	Double	Quad					
Single	64	32	16					
Single – Varispeed	56	32	16					
Double	32	32	16					
Double – Varispeed	28	28	16					
Quad	16	16	16					
Quad – Varispeed	14	14	14					

	Dimensions	
Height	44.5mm / 1.75" (1RU)	
Width	482.6mm / 19"	
Depth	308mm / 12.13"	
	Weight	
Weight	3.74 [4.32] kg	
	Power	

PSU(s)

1 [2] x Internal, 100-240V, 50/60Hz, consumption 30W

Notices

Focusrite Warranty and Service

All Focusrite products are built to the highest standards and should provide reliable performance for many years, subject to reasonable care, use, transportation and storage.

Many of the products returned under warranty are found not to exhibit any fault. To avoid unnecessary inconvenience to you in terms of returning the product please contact Focusrite support.

If a Manufacturing Defect becomes evident in a product within 36 months from the date of the original purchase, Focusrite will ensure that the product is repaired or replaced free of charge.

A Manufacturing Defect is defined as a defect in the performance of the product as described and published by Focusrite. A Manufacturing Defect does not include damage caused by post-purchase transportation, storage or careless handling, nor damage caused by misuse.

Whilst this warranty is provided by Focusrite the warranty obligations are fulfilled by the distributor responsible for the country in which you purchased the product.

In the event that you need to contact the distributor regarding a warranty issue, or an out-of-warranty chargeable repair, please visit: focusrite.com/distributors

The distributor will then advise you of the appropriate procedure for resolving the warranty issue. In every case, it will be necessary to provide a copy of the original invoice or store receipt to the distributor. If you cannot provide proof of purchase directly, then you should contact the reseller from whom you purchased the product and attempt to obtain proof of purchase from them.

Please do note that if you purchase a Focusrite product outside your country of residence or business you will not be entitled to ask your local Focusrite distributor to honour this limited warranty, although you may request an out-of-warranty chargeable repair.

This limited warranty is offered solely to products purchased from an Authorised Focusrite Reseller (defined as a reseller who has purchased the product directly from Focusrite Audio Engineering Limited in the UK, or one of its Authorised Distributors outside the UK). This Warranty is in addition to your statutory rights in the country of purchase.

Registering Your Product

To access optional bundled software, please register your product at: focusrite.com/register

Customer Support and Unit Servicing

You can contact our Customer Support team:

Email: focusriteprosupport@focusrite.com

Phone (UK): +44 (0)1494 836 384

Phone (USA): +1 (310) 450 8494

Troubleshooting

If you are experiencing problems with your RedNet 6/D64R, we recommend you visit our Support Help Centre at: focusritepro.zendesk.com